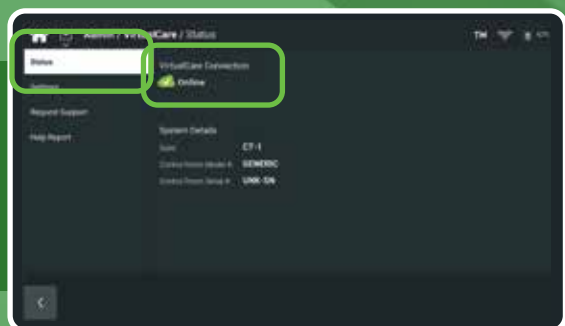


How to request a service call through VirtualCARE

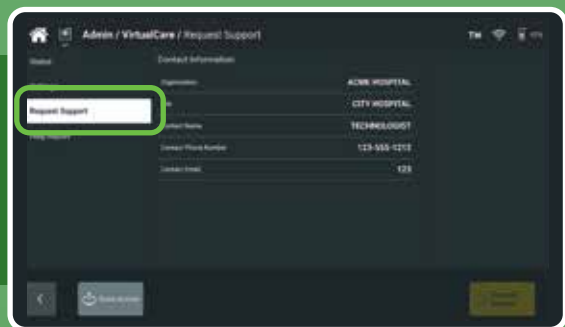
Exclusively for the Centargo CT Fluid Delivery System.



- 1 Select the **Admin Tile** on the Control Room Unit (CRU) or Workflow Hub* and then select the **VirtualCARE tile**.



- 2 The CRU/ Workflow Hub* will display the VirtualCARE options. **Select Status** on the left side and verify that the Centargo is **online** with VirtualCARE.



- 3 Review the Contact Information displayed on the **Request Support** screen and select Request Service on the bottom right.

If the site information is missing or incorrect, touch the area you wish to update and enter the correct information.

The CRU/Workflow Hub* will display a waiting for response message, which could take up to 2 minutes.

- If the request was successful, the CRU or Workflow Hub* displays a service notified message.
- If the request was not successful, the CRU/Workflow Hub* displays a notification error message. Contact the Technical Assistance Centre at 1-800-633-7237 for further assistance.

*Your Centargo CT Injection Systems may either have the workflow hub or the control room unit (CRU), the interface is the same.



Clear Direction. > From Diagnosis to Care.

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